

# *The Remote Resort*

Fiji Islands

*Welcome! We are thrilled to have you here with us and want to offer you the following tips and information to make your stay most enjoyable*

## PHONE US

The phone in your villa is for your use to call us during your stay:

Spa & Experience Bookings 830 7909  
Restaurant 223 5866  
Housekeeping 898 3272  
Resort Manager on Duty 830 7909

## MEALS & ROOM SERVICE

Breakfast is from 7am - 9.30am  
Lunch from 11am - 1.30pm  
Snacks from 2.30pm - 4.30pm  
Dinner from 6pm - 8.30pm  
Call us from 7am - 7pm for room service

## DINING LOCATIONS

We do our best to ensure all guests experience each of our special dining locations during their stay, with priority for special occasions such as weddings and birthdays. Should you have any special requests for dining locations please make these with our Resort Manager and we will do our best to arrange these during your stay.

## GOLD COCONUT

We will ring the bell on your steps before visiting your villa for service. If you prefer not to be disturbed, simply place the gold coconut on the steps of your villa so we can see it from a distance.

## HOUSEKEEPING

We offer daily villa cleaning and nightly turndown. For stays over three nights all linen and towels are changed halfway through your stay. If you'd like fresh towels or linen at other times, please call our housekeeping team and we shall arrange this during your next service.

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## LAUNDRY

There are blue laundry bags hanging in your closet, please call us for pick up. We endeavour to return your laundry within 24-36 hours (weather permitting). FJD\$25 per bag.

## COCONUTS

The resort is built on a former coconut plantation so please beware of falling coconuts.

## COMPLIMENTARY INCLUSIONS

Bottled water, french press coffee and tea are available in your villa or from the restaurant, with our compliments.

Wifi is available complimentary in the bar/restaurant.

Complimentary resort activities include snorkel gear, kayaks, SUP, volleyball, hike to the peak, weekly village visit, weekly coconut & pina colada show and weekly chef's cooking demo (see blackboard at the bar for daily experiences).

## SPA & EXPERIENCE BOOKINGS

Our Resort Managers are available to help you plan your stay and to offer tips and suggestions based on the tides, weather, and your preferences.

For spa or experience bookings please call 830 7909 or chat to one of our Resort Managers when you're at the Main Pavilion.

## POWER & TORCHES

We enjoy 24 hour power through a combination of solar, batteries and generators. When we change between systems you may notice the power go off briefly. Very occasionally we need to do the kind of maintenance that requires us to turn off the power. We will endeavour to call you in advance before such an outage. If you haven't heard from us and experience a power outage in your villa, please call the Resort Manager on 8307909 as this may be specific to your villa. The water in your shower is solar-heated.

There are torches in your villa - please bring them to dinner to guide you home. The torches are dive torches so are also for your use if you join our night snorkel. For the black one, twist them at the head to turn them on and off.

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## WATER

We run a 5km pipeline to a natural spring up in the hills of the back bay. All of our water goes through a full UV filter process making it drinking-quality water but for visitors we always recommend the bottled water provided complimentary. The bottled water will be replenished in your villa each day and is also available any time from the Bar. Bottled water is used for the mixing of all Kava at the resort.

## MOSQUITOS

If mosquitos bother you during your stay please let us know and we will set up mosquito coils on your deck and bathroom and refresh them during the day. The restaurant also have coils available, just ask. We provide complimentary mosquito spray in your villa and it is also available at the Main Pavilion.

## INTERNET

Internet is available in the Main Pavilion Restaurant & Bar and is complimentary (password is jacketfish7). Unfortunately, the internet in Fiji is not as fast and reliable as more developed parts of the world and for this reason access to the internet may be slow, intermittent and not available from time to time.

## SNORKELING, KAYAKING, SUP & SWIMMING

For your own safety please do not go snorkelling, swimming, or kayaking without letting one of our team know. We recommend entering and exiting the water from the jetty at all tides.

Snorkeling - We have a beautiful house reef that extends the full length of the resort. You can go left or right when you enter at the jetty. Alternatively you may like to walk around the rocks to the left of the jetty and enter at the hidden beach or walk to the far end of the resort (opposite end to the jetty), pass the last villas, pass the netball court and enter at the rock inlet on the far corner.

Kayak & SUP – Usually right at the front of the resort is a beautiful launch place for kayaks or SUP. We recommend you choose to turn left or right and head into Sau Bay (right) or the Back Bay (left – this is where we park our boats). Should the wind have picked up from the north and make it too rough to enter from the front of the resort then please feel free to ask our Resort Managers to move the SUP/Kayaks to the back bay for you so that you can launch and return in calm waters, and enjoy a hike over the hill for added exercise!

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## TIPPING & STAFF ETIQUETTE

Tipping is neither required nor expected in Fiji. However, if you'd like to leave a donation for the Remote Staff we will add this to the Staff Fund. You can do this by adding an amount to your folio (sorry we do not accept cash). Please do not offer the Remote team any alcohol during your stay or upon your departure. Our liquor licencing and employment contracts do not permit our team to store or drink alcohol.

## PAYMENTS

Due to our remote location with no nearby banking facilities, we are a cashless resort and are unable to provide currency exchange. Anything purchased at the resort can be added to your folio and settled by credit card. We do not charge any credit card fees for payments settled at the resort.

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“Two roads diverged in a wood, and

I –

I took the one less traveled by,

And that has made all the difference.”

- ROBERT FROST

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## WELCOME TO THE REMOTE RESORT

### MENU OF EXPERIENCES

The Remote Signature experiences have been custom-crafted to celebrate the best the Rainbow Reef has to offer. The experiences offered each day are dependent upon the weather, tides, boat availability and local happenings. For every experience we will pack towels and bottled water for you. For your safety on the boat please do not enter the water before your snorkel guide completes your safety briefing and the captain gives the all-clear to enter the water.

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## HIKE TO THE PEAK

You can get to the Peak by walking over the path that heads up over the hill (the road is beside the main pavilion). Keep going on this path past the staff quarters and at the very top of the hill before it starts going down to the back bay you will see a path off to the right. Take this path and head along the ridgeline to the peak where you'll find some chairs to take a break and enjoy the view. We recommend joggers. The walk to the peak only takes about 15 minutes but is a steep incline before the ridgeline.

*Complimentary*

## HOUSE REEF SNORKEL (OFF-JETTY)

The house reef stretches the full length of the resort. Take off and return from the jetty. Snorkel gear is available at the firepit deck for your use. For your safety please let one of our team know before you snorkel the house reef. If you're a beginner one of our team will be happy to give you an introduction and snorkel with you.

*Complimentary*

## KAYAK / SUP

Kayaks and SUP's are available for your use. The best spot to get on them at any tide is the jetty. Please let us know before you go kayaking and wear life jackets for your safety. We recommend turning right from the resort and exploring Sau Bay next door or turning left and heading into our Back bay. For when it is too rough for sea-kayaking out the front our Back Bay is often still very calm. We can move the kayaks to the back for you and you can walk over the hill to the back when you're ready, just ask.

*Complimentary*

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## WEEKLY COCONUT & PINA COLADA SHOW

The Remote team is delighted to present a Coconut 101 where we will show you the many ways the humble coconut tree is used in everyday Fiji life. The show begins with the creation of our very own Remote Pina Colada with pineapples freshly picked from the garden and coconut milk fresh from the tree.

*Please see the schedule for day and time. Complimentary*

## WEEKLY CHEF'S COOKING DEMONSTRATION

Learn the key local ingredients and cooking techniques of the islands with our local Chefs.

*Please see the schedule for day and time. Complimentary*

## WEEKLY VILLAGE VISIT

Vunikura Village is a remote and traditional Fijian village. We take a weekly visit to the village to partake in the traditional Meke performance. Females need to wear clothing that covers their shoulders and knees to show respect for the local customs hats and sunglasses should be removed before entering the village. The resort makes a weekly donation to the village for this visit so no donations from guests are necessary. Should you wish to purchase village souvenirs please take cash with you as village purchases cannot be added to your folio at the resort.

*Please see the schedule for day and time. Complimentary*

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## RAINBOW REEF SNORKEL TOUR

A guided snorkel tour on the Rainbow reef, the soft coral capital of the world and home to over 25 dive and snorkel sites featuring colourful fish and marine life in warm, tropical waters.

Two snorkel sites will be chosen on the day based on the conditions with up to 30 minutes snorkel time at each spot.

*FJD\$198 per person*

## TAVEUNI INSIDER DAY TRIP INCLUDING BOUMA WATERFALLS

The day begins with a 30 minute boat ride over to Taveuni. The Taveuni Insider includes:

The **180 degree Meridian line**. The date line runs right through Taveuni meaning that each new day starts exactly here.

A 1 hour drive to the **Bouma Waterfalls**. The scenic drive will take you along the coastline of Taveuni past the airport and through Bouma village. At the heritage park you will see the entrance to the trail which will guide you through the rainforest full of rare tropical birds and island foliage. The walk to the first waterfall is 10 minutes and generally flat. The second and third waterfalls are a medium-steep incline but are well worth it for the views if you have time (at a good pace the 2<sup>nd</sup> falls is 40 minutes and the 3<sup>rd</sup> falls is another 1.5 hours).

**Waitavala Natural waterslide**. This rockslide is a natural wonder of Taveuni. It is best visited at times of the year when there is high rainfall and also on the weekend and school holidays when the Fijian kids are there to show you how it's done.

Cost includes boat and car transport, guide, park entrance fees.

*FJD\$364*

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## LAVENA COASTAL WALK

This is a full day excursion from The Remote Resort, starting with a 30 minute boat ride to Taveuni Island and then 1.5 hour car ride to the eastern tip of Taveuni Island (past the airport) to the Bouma Natural Heritage Park entrance where you'll find the entrance to the Lavena Coastal Walk.

The Lavena Coastal Walk is 5km each way and begins at Lavena village. From the village the walk follows the forest edge along the beautiful white sand of Lavena Beach, then a volcanic black-sand beach before winding up into the forests dotted with stunning waterfalls. It is a long, yet leisurely walk considered moderate in difficulty (more so in Fiji's summer months November - March when rainfall can make conditions slippery).

Please note there are no bathrooms once you leave the trail entrance so it is best to wear your swimwear under your clothes as there is no private changing areas.

Should you wish to only walk one length of the Lavena Coastal Walk and boat back (or vice versa) there is a boat fee of approximately FJD\$300 which must be paid in cash directly to the Lavena village. This also allows you to see the waterfall that falls into the ocean (only accessible by boat). The boat ride needs to be timed with high tide so let us know if you'd like help to plan this during your stay,

The cost includes return boat and car transport from the resort to the park entrance, the entrance fees for Lavena Coastal Walk as well as a guide. The optional boat at Lavena is not included.

*FJD\$364 per person*

## KIOA ISLAND SNORKEL TOUR

Opposite the resort is the Island of Kioa which offers a number of snorkel sites including Black Magic, Liz's reef and Vunikura Marine Park. Each Kioa snorkel includes two snorkel sites chosen based on the conditions on the day. *1.5 hours.*

*FJD\$94 per person*

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## CHRISTMAS & PALETTE REEF SNORKEL TOUR

Directly out from the resort around 1 kilometre you will find the Kioa Reef, home to Christmas Reef and Palette Reef. *1.5 hours.*

*FJD\$94 per person*

## NUKUNI SNORKEL TOUR

Nukuni bay is the name of the location of the resort. We enjoy a vibrant house reef stretching nearly 1 kilometre around the resort. There are some locations such as the Sau bay corner which are hard to get to without a boat so we offer this snorkel tour to reach those spots. *1 hour.*

*FJD\$54 per person*

## NIGHT SNORKEL

Did you know some of the most amazing underwater happenings are at night? Grab your villa torch and join the team for an unforgettable night snorkel on the house reef. Meet at the Jetty with your snorkel gear. *1 hour.*

*FJD\$73 per person*

## MANTA RAY SNORKEL TOUR

Snorkelling with the Manta Rays just off Rabi Island is a breathtaking experience. This opportunity is time-specific as the mantas feed on plankton being carried by the strong current at the changing tide. The boat ride is approximately 40 minutes followed by a lot of jumping in and out of the water to catch a glimpse of the Mantas. Kindly refrain from touching the Manta Rays. *3 hours.*

*Seasonal May – October (specific tide only)*  
*FJD\$290 per person*



## GUIDED HIKE TO THE PEAK AND MANGROVE KAYAK IN NAIQAIQAI (BACK) BAY

Join one of our team for an experience close to home. Start with a hike up to the peak to take in the view of the surrounding bays and then head down to the back bay past the chicken and duck house to where the boats are parked. Here we'll jump on the kayaks and take a leisurely, peaceful kayak through the mangrove trees before heading back for the hike back over the hill. Wet shoes such as crocs, thongs/flip flops recommended.

*FJD\$52 per person*

## CASTAWAY BEACH PICNIC

We have a number of island beaches perfect for a castaway beach picnic in the Rainbow Reef region. Order your picnic lunch and we'll pack it into an ice chest/esky and drop you on a beach to enjoy lunch and a swim. We'll return to pick you up around 2.5 hours later. We'll choose the best beach for the conditions on the day and our boat movements.

*FJD\$250 per villa*

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## DIVING

We offer diving on the spectacular Rainbow Reef for certified divers, as well as Discover Scuba experiences and dive courses at the resort, all with our PADI-qualified dive team.

**Dive bookings must be made by 4pm the day prior to diving.**

**Discover Scuba Diving** - 4 hours - FJD\$290 per person

Take your first breaths underwater and experience a whole new world! This undersea adventure is for scuba novices. It includes an online knowledge introduction, an equipment and dive skills session with our PADI Instructor, and a guided underwater exploration of the Remote house reef.

**Dive Refresher** – 1 tank shore dive – FJD\$245 per person

If you're a certified diver but haven't been in the water for a while – don't worry! Join our dive guide for a relaxing dive right of the beach in front of the resort and get comfortable again with your skills and equipment.

**Certified diving** – experience some of Fiji's best dive sites on the spectacular Rainbow Reef with our Remote Resort dive team.

**2-tank dive (1 day)** – FJD\$350 per person (dive gear included)

1-tank dive – FJD\$225 per person

### **Dive packages:**

3 days (3 x 2-tank dives) – FJD\$975 per person

4 days (4 x 2-tank dives) – FJD\$1,260 per person

5 days (5 x 2-tank dives) – FJD\$1,525 per person

**Night dive** – 1 tank shore dive – FJD\$150 per person (includes torch)

As the reef moves from day into night, and its nocturnal inhabitants take centre stage, join our dive guide for an underwater exploration illuminated by just the lights of the dive torches.

**PADI Open Water Diver course** – 4-5 days – FJD\$950 per person

Learn to dive and become a certified diver in Fiji! The PADI Open Water course is the first scuba diving certification level. It's made up of three sections – Theory, Confined Water sessions (learning the 'skills' of diving) and four Open Water dives. Theory is completed online through PADI's e-learning and our PADI Instructor will guide you through the Confined Water sessions and Open Water dives.

(E-learning cost paid directly to PADI)

**PADI Advanced Open Water Diver course** – 3 days – FJD\$900

Increase your dive skills and experience some new diving adventures! This course comprises five open water dives and an online theory section, completed through PADI's e-learning.

Participants must already be Open Water certified.

(E-learning cost paid directly to PADI)

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## FISHING CHARTER

The Somosomo straits and outlying areas feature Marlin, Sailfish, Wahoo, Walu, Mahi-mahi, Giant Trevally, Barracuda, Skipjack Tuna, Dogtooth Tuna and Yellow fin Tuna.

Join our team for a shot at the big one on one of the resort boats fully-equipped for fishing (outriggers, rods, reels, game chair, lures, etc).

Subject to availability of boat and fishing guide.

*Approximately 3 - 5 hours FJD\$780 per villa (max 1 villa per charter)*

## RENEWAL OF VOWS CEREMONY

How time flies! Celebrate everything you've done together with a very special and intimate ceremony and celebration made for two, including:

Ceremony location on the jetty, main beach at the resort or peak at sunset (approx. 6pm depending on the time of year)

A bouquet and buttonhole (seasonal, tropical flowers)

An eternity circle of flowers

A renewal ceremony performed by a member of the Remote team  
A team member to take photographs (your camera)

A bottle of sparkling wine, canapes and  
single tier renewal cake.

*FJD\$520*

*the remote spa*

*Spa experiences are provided on your villa deck or inside your villa. We recommend wearing your bathing suit (bottom only) underneath a towel or sulu tied at the back. All treatments are 50 minutes duration. Call 830 7909 for spa bookings and we will offer you available times (between 7am and 6pm)*

**Fijian Bobo (pronounced boh-boh) Massage**

This soothing massage is aimed to release stress and tension from your body using the Fijian bobo techniques and scented virgin coconut oil. FJD\$156

**Pure Fiji Facial**

Boost dehydrated skin with Pure Fiji scrub, masque and serum. This blend will rejuvenate and nourish skin. FJD\$156

**Sugar Glow**

With naturally occurring alpha hydroxy agents in raw sugar cane, combined with the deep moisturizing and nourishing properties of cold-pressed virgin coconut and drift nut oils, this natural body polishing treatment enhances your skin's own natural rejuvenation. FJD\$156

**Coconut Body Scrub**

Restore your skin to a healthy glow with this exfoliating and hydrating treatment using Pure Fiji's coconut scrub. FJD\$156

**Dilo (pronounced dee-lo) Body Wrap**

Known as 'the tree of a thousand virtues', Dilo enhances the skin's own repair mechanism and soothes pain from sunburn. FJD\$156

**Massage and Mini-Facial**

A combination of Fijian massage (25 minutes) and Pure Fiji mini-facial (25 minutes) to leave you feeling relaxed and rejuvenated. FJD\$156

**Dilo (pronounced dee-lo) Body Wrap and Mini-Facial**

Enhance your skin's glow by indulging yourself in our luxurious Dilo Body Wrap followed by our relaxing and rejuvenating Pure Fiji Mini Facial. FJD\$156



## LATE DEPARTURES

If you'd like to stay at the resort until you need to go the airport for your flight you are more than welcome! Please check out of your villa by 10am (give us a call to collect your luggage when it's ready). Your boat will depart the resort 2.5 hours prior to your flight departure time for Taveuni or 3 hours prior to your flight departure time for Savusavu to ensure you are at the airport before domestic check in closes (1 hour prior to departure).

If you'd prefer to squeeze in an extra adventure on Taveuni Island or in Savusavu we can arrange departure between 9 and 10am, depending upon boat availability.

For lunch in Taveuni, we recommend the Dive Café, Tramonto or Aroha. For lunch in Savusavu, we recommend the cafes at the Copra shed or Surf n Turf restaurant. Fees apply for additional taxi fare and waiting time and these must be paid direct to driver in cash (we can give you a quote from the driver beforehand).

For both Taveuni and Savusavu departures, remember you need to be at the airport at least 1 hour before your flight as this is when domestic check-in closes.